



STEP® Speaker Series

“Employee Retention & Training and Development”

November 18, 2009/ 12:00 – 1:30
10 Hermes Rd, Malta

Managing employee retention involves a company’s strategic actions to keep employees motivated and focused so they elect to remain employed and fully productive for the benefit of the organization. This program on employee retention will give an overview of why employee retention is so important, some of the major causes of employee turnover, and what you can do to help retrain your best employees.

Training and Development brings about change in individuals, groups, teams, units, departments, divisions, and organizations. This program discusses how solid training and development function from the start of an organization helps to establish the principles and practices of continuous learning and improvement.

Bette Lee Foley-Flynn is currently Director of Human Resources for the New York State Energy Research and Development Authority (NYSERDA). Bette Lee has a Master’s Degree in Public Relations Communication and Administration from the Newhouse School of Communications at Syracuse University. She is a graduate of GE’s Human Resources Leadership program and has worked at GE, Aetna, Fleet Bank, as an Independent Consultant, as well as an adjunct professor for Cornell University’s Labor and Relations Management Program in Albany.

Glenn Allen is currently the Human Resource Manger of Training and Development for the New York State Energy Research and Development Authority (NYSERDA). Glenn holds a Master of Science in Organization Development from the American University/NTL Institute program. Glenn is the author of the 2000 book, Nameless Organizational Change, and the former Manager of Organization Development for EPCOT at Walt Disney World. With more than 20 years in the field of organization development and training, Glenn has worked across a variety of organizations, both large and small.

While attendance is free, an RSVP is requested. Please contact Tricia King at tek@nyserda.org or 862-1090 ext. 3479 if you would like to attend.